

The Red Bicycle Srl



Bicycle Tours - Terms and Conditions

The following terms and conditions are to be considered legally binding when joining a bicycle tour with The Red Bicycle Srl, from here on referred to as “The Company”.

Upon receipt of you bicycle tour reservation, The Company will send an email confirming your participation.

Upon receipt of your bicycle tour reservation, The Company will endeavour to perform said tour on said day. **If for any reason the tour needs to be rescheduled or cancelled, The Company will make every attempt to let you know beforehand.**

Before your bicycle tour takes place, you can change or cancel your reservation and receive a full refund. This needs to be done at least 12 hours before the tour is due to take place by contacting The Company. **Please note that for bookings made 60 days prior, we are unable to offer a full refund.**

During your bicycle tour, all participants will be expected to ride according to their guides instructions. **If for any reason your guide deems a participant unable to continue, they will be asked to stop and leave the tour.**

Participants need to be able to cycle a bicycle unaided unless they are children cycling under supervision of their parent/s. **The Company will provide child seats, attachments when necessary.**

Participants will be held solely responsible for their actions during the tour unless acting on the instruction of the guide. **Under no circumstance can The Company be held responsible for any damage to persons or property if the guide has given clear instructions on safety and upcoming obstacles/directions.**

All participants will be required to sign a waiver before the start of the tour, exonerating The Company of any responsibility for damages to persons or property **due to their own negligence.**